

## Wholesale Terms and Conditions

*Thanks for your interest in our cards*

*We have a £40 minimum order value on all orders (excluding VAT and delivery costs).*

*Prices are in pounds sterling and are exclusive of VAT (20%).*

### PAYMENT

*We will issue a pro forma invoice for new customers and will process your order as soon as we receive payment. Our account details will be on the pro forma invoice.*

*Payment is accepted by bank transfer, prompt payment is gratefully appreciated.*

*Repeat customers, payments on UK orders are due 30 days from the invoice date.*

### UK SHIPPING

*Orders will usually be shipped by courier within 7 working days but often faster.*

*We will advise of any delays.*

*Delivery in mainland UK and Northern Ireland (between £40-£150) will be subject to an £8.50 (includes VAT) shipping charge.*

*For international orders, please contact us for a shipping quote.*

### REFUNDS

*We do not refund unless a product is faulty.*

*If a product arrives damaged or faulty, please get in contact straight away. We will send a replacement as soon as we can.*

### PAPER SOURCING POLICY

*We care about the environment and try and do our bit by ensuring that all the board and paper used in our products is sourced from FSC suppliers.*

*We also try to prevent waste and prefer not to use traditional cellophane wrap. If you don't need cellophane wrap, please let us know when you order.*